

Disability Rights Legal Center

CLRC

Cancer Legal Resource Center

The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School Los Angeles

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State Appendices: Arizona Resources

This appendix provides state-specific resources relevant to each chapter of *The HCP Manual: A Legal Resource Guide for Oncology Healthcare Professionals*.

EMPLOYMENT

<p>For questions about the Americans with Disabilities Act (ADA): Equal Employment Opportunity Commission 3300 North Central Avenue, Suite 690 Phoenix, AZ 85012-2504 (800) 669-4000 www.eeoc.gov</p>	<p>For questions about job accommodations: Job Accommodation Network (JAN) P.O. Box 6080 Morgantown, WV 26506-6080 (800) 526-7234 or (800) ADA-WORK www.jan.wvu.edu</p>
<p>For questions about §503 of the Rehabilitation Act (federal contractors): U.S. Dept. of Labor Office of Federal Compliance Program Frances Perkins Building, Room C-3325 200 Constitution Avenue, N.W. Washington, D.C. 20210 (800) 397-6251 or www.dol.gov/esa/ofccp</p>	<p>For questions about §504 the Rehabilitation Act (federal financial assistance): U.S. Department of Justice Civil Rights Division – Disability Rights Section 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530 (800) 514-0301 or (800) 614-0383 (TTY)</p>
<p>For questions about Arizona fair employment laws: Arizona State Attorney General - Civil Rights Division 402 W Congress South Bldg. #215 Tucson, AZ 85701 (520) 628-6500 www.attorney-general.state.az.us/civil_rights</p>	<p>For questions about the practical aspects of being an employee with cancer: Cancer and Careers (212) 685-5955 www.cancerandcareers.org</p>

TAKING TIME OFF WORK

<p>For questions about the Family & Medical Leave Act (FMLA): U.S. Department of Labor - Employment Standards Administration - Wage and Hour Division 230 N. First Avenue, Suite 402 Phoenix, AZ 85003-1725 (602) 514-7100 or (866) 487-9243 www.dol.gov/esa/whd/fmla</p>	<p>For questions or concerns about the confidentiality of medical information: Office for Civil Rights U.S. Dept. of Health and Human Services 200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201 (866) 368-1019</p>
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<p>For questions about Arizona leave laws: Arizona State Attorney General - Civil Rights Division 402 W Congress South Bldg. #215 Tucson, AZ 85701 (520) 628-6500 www.attorney-general.state.az.us/civil_rights</p>	
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DISABILITY INSURANCE

<p>For private disability insurance questions: Arizona Department of Insurance 2910 N. 44th Street, Suite 210 (2nd Floor) Phoenix, AZ 85018-7269 (602) 364-2499 or (800) 325-2548 www.id.state.az.us</p>	<p>For Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) questions: Social Security Administration (800) 772-1213 or www.ssa.gov</p>
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HEALTH INSURANCE & HEALTH CARE OPTIONS

<p>For insurance questions: Arizona Department of Insurance 2910 N. 44th Street, Suite 210 (2nd Floor) Phoenix, AZ 85018-7269 (602) 364-2499 or (800) 325-2548 www.id.state.az.us</p>	<p>For COBRA questions: U.S. Department of Labor Employee Benefits Security Administration 1055 East Colorado Blvd, Ste 200 Pasadena, CA 91106-2357 (866) 275-7922 or (626) 229-1000 www.dol.gov/ebsa</p>
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<p>For HIPAA questions: Arizona Department of Insurance (800) 325-2548 (Arizona calls only) (602) 364-2499 (Phoenix) or (520) 628-6370 (Tucson) www.id.state.az.us</p> <p>In Arizona, if you are HIPAA eligible, the following companies offer HIPAA plans, as of December 1, 2010:</p> <ul style="list-style-type: none"> • Aetna Life Insurance Company at www.aetna.com • American Family Mutual Insurance Company at www.amfam.com • American Medical Security Life Insurance Company at www.eams.com • American Republic Insurance Company at www.aric.com • Blue Cross and Blue Shield of Arizona at www.bcbsaz.com • Celtic Insurance Company at www.celtic-net.com • Cigna HealthCare of Arizona at www.cigna.com • Golden Rule Insurance Company at www.goldenrule.com • Humana Insurance Company at www.humana.com • MEGA Life and Health Insurance Company at www.megainsurance.com • Mid-West National Life Insurance Company of TN at www.midwestlife.com • Physicians Mutual Insurance Company at www.pmic.com 	<p>For high risk insurance questions: Federal Pre-Existing Condition Insurance Plan National Finance Center (866) 717-5826 or www.pcip.gov</p> <ul style="list-style-type: none"> • Lifetime Cap: none • Average Monthly Cost <ul style="list-style-type: none"> ○ Ages 0 to 18: \$174-\$234 ○ Ages 19 to 34: \$261-\$351 ○ Ages 35 to 44: \$313-\$422 ○ Ages 45 to 54: \$400-\$539 ○ Ages 55+: \$557-\$749
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<ul style="list-style-type: none"> • Time Insurance Company at www.assuranthealth.com • United Security Life Insurance Company of Illinois at www.unitedsecuritylifeandhealth.com • World Insurance Company at www.worldinsco.com 	
For assistance with Medicare: Center for Medicare & Medicaid Services (CMS) (800) 663-4227 or www.medicare.gov	State Health Insurance Assistance Program Department of Economic Security Division of Aging and Adult Services 1789 West Jefferson Street Phoenix, AZ 85007 (800) 432-4040 or (602) 542-4446 www.azdes.gov/default.aspx
For assistance with Medicaid: Center for Medicare & Medicaid Services (CMS) (800) 633-4227 or www.cms.gov	Arizona Health Care Cost Containment System 801 E. Jefferson Street, MD 4100 Phoenix, AZ 85034 (602) 417-4000 or (800) 654-8713 www.azahcccs.gov

HEALTH CARE REFORM

For information about the ACA: www.HealthCare.gov	For more information on the federal Pre-Existing Condition Plan options available in each state: www.PCIP.gov
Kaiser Family Foundation Video, "Healthcare Reform Hits Main Street:" http://healthreform.kff.org/the-animation.aspx	

GENETICS AND CANCER

For information about GINA and the ADA with respect to employment discrimination: Equal Employment Opportunity Commission 3300 North Central Avenue, Suite 690 Phoenix, AZ 85012-2504 (800) 669-4000 or (800) 669-6820 (TTY) www.eeoc.gov	For information about state laws that protect against genetic discrimination in employment: Arizona Attorney General - Civil Rights Division 402 W Congress South Bldg. #215 Tucson, AZ 85701 (520) 628-6500 www.attorney-general.state.az.us/civil_rights
For information about state laws that protect against genetic discrimination in insurance: Arizona Department of Insurance 2910 N. 44th Street, Suite 210 Phoenix, Arizona 85018-7256 (602) 912-8444 or (800) 325-2548 www.id.state.az.us	For information about GINA and HIPAA with respect to health insurance: Arizona Department of Insurance 2910 N. 44th Street, Suite 210 Phoenix, Arizona 85018-7256 (602) 912-8444 or (800) 325-2548 www.id.state.az.us

MANAGING THE FINANCIAL ASPECTS OF CANCER TREATMENT

For information about Hill-Burton facilities: Hill-Burton (800) 638-0742 www.hrsa.gov/hillburton/default.htm	To file a complaint with your health plan or request an independent medical review: Arizona Department of Insurance 2910 N. 44th Street, Suite 210 Phoenix, Arizona 85018-7256 (602) 912-8444 or (800) 325-2548 www.id.state.az.us
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<p>To report a debt collector or file a consumer complaint: Federal Trade Commission (877) FTC- HELP</p>	<p>Office of the Attorney General Consumer Information and Complaints 1275 W. Washington Phoenix, Arizona 85007-2926 (602) 542-5763 or (800) 352-8431 www.azag.gov/consumer/complaintformintro.html</p>
<p>For credit counseling information: Consumer Credit Counseling Service (CCCS) (800) 873-CCCS or www.cccsintl.org</p>	<p>For assistance with tax preparation and counseling: Volunteer Income Tax Assistance (800) 285-2221 www.abanet.org/lsd/vita</p>
<p>For possible legal assistance with bankruptcy: American Bar Association (800) 285-2221 www.abanet.org/legalservices/lris/directory</p>	

ESTATE PLANNING

<p>For estate planning assistance: American Bar Association Estate Planning FAQ www.abanet.org/rpte/public/home.html</p>	<p>To download a state specific AHCD: National Hospice and Palliative Care Organization - Caring Connections (800) 658-8898 www.caringinfo.org/stateadownload</p>
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LEGISLATIVE ADVOCACY

<p>To find out who your U.S. Representatives are: www.house.gov Capitol Switchboard (202) 224-3121</p>	<p>To find out who your U.S. Senators are: www.senate.gov Capitol Switchboard (202) 224-3121</p>
<p>To find information about a specific federal bill: Office of Legislative Information on Capitol Hill (202) 225-7400 or thomas.loc.org</p>	<p>To find information about your elected officials: Vote Smart www.votesmart.org League of Women Voters www.lwv.org</p>
<p>To obtain a voter registration form: www.fec.gov/votregis/vr.shtml</p>	<p>For absentee voting information: www.votesmart.org/voter_registration_resources.php</p>
<p>To participate in Susan G. Komen for the Cure® Advocacy Alliance efforts: www.KomenAdvocacy.org</p>	<p>To participate in American Cancer Society Cancer Action Network advocacy efforts: www.ACSCAN.org</p>
<p>To participate in Lance Armstrong Foundation advocacy efforts: www.livestrong.org</p>	<p>To participate in Cancer Legal Resource Center advocacy efforts: (213) 736-1455 or 1-866-THE-CLRC www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm</p>
<p>For information on the Help America Vote Act (HAVA): www.fec.gov/hava/hava.htm</p>	

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