

Disability Rights Legal Center

CLRC

Cancer Legal Resource Center

The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School Los Angeles

CLRC National Office:

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CLRC Midwest Regional Office:

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Web: www.CancerLegalResourceCenter.org

State Appendices: Arkansas Resources

This appendix provides state-specific resources relevant to each chapter of *The HCP Manual: A Legal Resource Guide for Oncology Healthcare Professionals*.

EMPLOYMENT

<p>For questions about the Americans with Disabilities Act (ADA): Equal Employment Opportunity Commission Little Rock Area Office 820 Louisiana Street, Suite 200 Little Rock, Arkansas 72201 (501) 324-5060 or www.eeoc.gov</p>	<p>For questions about job accommodations: Job Accommodation Network (JAN) P.O. Box 6080 Morgantown, WV 26506-6080 (800) 526-7234 or (800) ADA-WORK www.jan.wvu.edu</p>
<p>For questions about §503 of the Rehabilitation Act (federal contractors): U.S. Department of Labor Office of Federal Compliance Program Frances Perkins Building, Room C-3325 200 Constitution Avenue, N.W. Washington, D.C. 20210 (800) 397-6251 or www.dol.gov/esa/ofccp</p>	<p>For questions about §504 the Rehabilitation Act (federal financial assistance): U.S. Department of Justice Civil Rights Division - Disability Rights Section 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530 (800) 514-0301 or (800) 614-0383 (TTY)</p>
<p>For questions about Arkansas fair employment laws: Arkansas Department of Labor 10421 West Markham Little Rock, AR 72205 (501) 682-4500 or www.labor.state.ak.us</p>	<p>For questions about the practical aspects of being an employee with cancer: Cancer and Careers (212) 685-5955 www.cancerandcareers.org</p>

TAKING TIME OFF WORK

<p>For questions about the Family & Medical Leave Act (FMLA): U.S. Department of Labor - Employment Standards Administration - Wage and Hour Division 10810 Executive Center Drive Danville Building 2, Suite 220 Little Rock, AR 72221 (501) 223-9114 or (866) 487-9243 www.dol.gov/esa/whd/fmla</p>	<p>For questions or concerns about the confidentiality of medical information: Office for Civil Rights U.S. Dept. of Health and Human Services 200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201 (866) 368-1019</p>
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<p>For questions about Arkansas leave laws: Arkansas Department of Labor 10421 West Markham Little Rock, AR 72205 (501) 682-4500 www.labor.state.ak.us</p>	
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DISABILITY INSURANCE

<p>For private disability insurance questions: Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501) 371-2600 or (800) 282-9134 www.insurance.arkansas.gov</p>	<p>For Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) questions: Social Security Administration (800) 772-1213 or www.ssa.gov</p>
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HEALTH INSURANCE & HEALTH CARE OPTIONS

<p>For insurance questions: Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501) 371-2600 or (800) 282-9134 www.insurance.arkansas.gov</p>	<p>For COBRA questions: U.S. Department of Labor Employee Benefits Security Administration Dallas Regional Office 525 South Griffin St, Room 900 Dallas, TX 75202-5025 (972) 850-4500 or www.dol.gov/ebsa</p>
<p>For HIPAA questions: Comprehensive Health Insurance Program (CHIP) Arkansas Blue Cross Blue Shield (800) 998-7542 or (501) 378-2010 (Little Rock)</p> <p>Arkansas maintains a state high risk pool, called the Arkansas Comprehensive Health Insurance Pool (CHIP) to provide insurance for eligible residents of Arkansas, including those eligible for a HIPAA Guarantee Issue Plan.</p>	<p>For high risk insurance questions: Arkansas Comprehensive Health Insurance Pool (800) 285-6477 or www.chiparkansas.org Lifetime Cap: \$1,000,000</p> <ul style="list-style-type: none"> • Waiting Period as of 11/10: open • Average Monthly Cost: Varies by age, gender, smoking status, and deductible • Multiple Plans: No <p>Federal Pre-Existing Condition Insurance Plan: Arkansas Comprehensive Health Insurance Pool (800) 285-6477 or www.chiparkansas.org</p> <ul style="list-style-type: none"> • Lifetime Cap: none • Average Monthly Cost: \$156 to \$624 per month
<p>For assistance with Medicare: Center for Medicare & Medicaid Services (CMS) (800) 663-4227 or www.medicare.gov</p>	<p>Arkansas Insurance Department Senior Health Insurance Information Program 1200 West Third Street Little Rock, AR 72201 (800) 224-6330 or (501) 371-2782 www.insurance.arkansas.gov/seniors/homepage.htm</p>
<p>For assistance with Medicaid: Center for Medicare & Medicaid Services (CMS) (800) 633-4227 or www.cms.gov</p>	<p>Division of Medical Service – Dept of Human Services Donaghey Plaza South P. O. Box 1437, Slot S401 Little Rock, Arkansas 72203-1437 (800) 457-4454 or (501) 376-2211 www.medicaid.state.ar.us</p>

HEALTH CARE REFORM

For information about the ACA: www.HealthCare.gov	For more information on the federal Pre-Existing Condition Plan options available in each state: www.PCIP.gov
Kaiser Family Foundation Video, "Healthcare Reform Hits Main Street:" http://healthreform.kff.org/the-animation.aspx	

GENETICS AND CANCER

For information about GINA and the ADA with respect to employment discrimination: Equal Employment Opportunity Commission Little Rock Area Office 820 Louisiana Street, Suite 200 Little Rock, Arkansas 72201 (501) 324-5060 or www.eeoc.gov	For information about state laws that protect against genetic discrimination in employment: Arkansas Department of Labor 10421 West Markham Little Rock, AR 72205 (501) 682-4500 www.labor.state.ak.us
For information about state laws that protect against genetic discrimination in insurance: Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501) 371-2600 or (800) 282-9134 www.insurance.arkansas.gov	For information about GINA and HIPAA with respect to health insurance: Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501) 371-2600 or (800) 282-9134 www.insurance.arkansas.gov

MANAGING THE FINANCIAL ASPECTS OF CANCER TREATMENT

For information about Hill-Burton facilities: Hill-Burton (800) 638-0742 www.hrsa.gov/hillburton/default.htm	To file a complaint with your health plan or request an independent medical review: Arkansas Insurance Department 1200 West Third Street Little Rock, AR 72201 (501) 371-2600 or (800) 282-9134 www.insurance.arkansas.gov
To report a debt collector or file a consumer complaint: Federal Trade Commission (877) FTC- HELP	Office of the Attorney General 323 Center Street, Suite 200 Little Rock, Arkansas 72201 (501) 682-2007 or (800) 482-8982 www.ag.state.ar.us
For credit counseling information: Consumer Credit Counseling Service (CCCS) (800) 873-CCCS or www.cccsintl.org	For assistance with tax preparation and counseling: Volunteer Income Tax Assistance (800) 285-2221 www.abanet.org/lisd/vita
For possible legal assistance with bankruptcy: American Bar Association (800) 285-2221 www.abanet.org/legalservices/lris/directory	

ESTATE PLANNING

For estate planning assistance: American Bar Association Estate Planning FAQ www.abanet.org/rpte/public/home.html	To download a state specific AHCD: National Hospice and Palliative Care Organization Caring Connections (800) 658-8898 www.caringinfo.org/stateaddownload
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LEGISLATIVE ADVOCACY

To find out who your U.S. Representatives are: www.house.gov Capitol Switchboard (202) 224-3121	To find out who your U.S. Senators are: www.senate.gov Capitol Switchboard (202) 224-3121
To find information about a specific federal bill: Office of Legislative Information on Capitol Hill (202) 225-7400 or thomas.loc.org	To find information about your elected officials: Vote Smart www.votesmart.org League of Women Voters www.lwv.org
To obtain a voter registration form: www.fec.gov/votregis/vr.shtml	For absentee voting information: www.votesmart.org/voter_registration_resources.php
To participate in Susan G. Komen for the Cure® Advocacy Alliance efforts: www.KomenAdvocacy.org	To participate in American Cancer Society Cancer Action Network advocacy efforts: www.ACSCAN.org
To participate in Lance Armstrong Foundation advocacy efforts: www.livestrong.org	To participate in Cancer Legal Resource Center advocacy efforts: (213) 736-1455 or 1-866-THE-CLRC www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm
For information on the Help America Vote Act (HAVA): www.fec.gov/hava/hava.htm	

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