

KNOW YOUR RIGHTS

Federal and state laws prohibit disability discrimination. People with disabilities must be provided with access and accommodation and be able to use all health care facilities, services, and programs.

As a Person With A Disability, You Have The Right To:

- Equal access to health care services
- Removal of most physical barriers that make it hard for you to use a health care facility
- A sign language interpreter, free of charge, when needed for effective communication with your health care provider.
- Health information in alternate formats for people who blind, deaf or hard of hearing.
- Appropriate medical equipment, like accessible examination tables, diagnostic machines, weight scales.
- Be accompanied by your service animal when you visit a health care facility.

DRLC

Disability Rights Legal Center

www.disabilityrightslegalcenter.org

Loyola Law School
919 Albany Street
Los Angeles, CA 9005

Orange County Health Care Access Project Hot Line

866 - 999-DRLC (3752)
TDD (213) 736-8310
Email: drlc@lls.edu

The Health Care Access Project
is grant funded by the
County of Orange
Health Care Agency

ORANGE COUNTY Health Care Access Project



IMPROVING
HEALTH CARE ACCESS
FOR
PEOPLE WITH DISABILITIES



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HEALTH: Access to Care

Obtaining and maintaining health care insurance and quality health care is a critical issue for everyone but people with disabilities face additional barriers in obtaining adequate healthcare.

Physical barriers can make it difficult for people with disabilities to use medical equipment and health care facilities.

Programmatic and Attitudinal barriers may also affect a patient's ability to receive the same quality of care as other persons. For example, without a sign language interpreter or Braille, blind, deaf, or hard of hearing patients may not be able to give or receive important information about their health.

The **Disability Rights Legal Center** is working with other community partners to improve access to health care services and programs for people with disabilities living in Orange County.

OUR GOAL is to help people with disabilities access health care coverage and services and help eliminate the physical, programmatic and attitudinal barriers that they may face in obtaining healthcare.

SERVICES WE PROVIDE

- We provide **FREE training** to Individuals with Disabilities including their family members/ caregivers so they understand their legal rights and learn how to become better health care consumers and advocates.
- We provide **FREE training** to Health Care Providers covering, the Americans with Disabilities Act (ADA) , Disability Sensitivity & Etiquette Practices, and Stigma Elimination to better meet the needs of their patients with disabilities.
- We provide **FREE assistance** to help people access health care coverage and remove health care access barriers (i.e. programmatic, physical, and attitudinal barriers)
- We provide meaningful referrals to other programs and resources.



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Orange County
Health Care Access
Project

ALL SERVICES ARE FREE

Contact Us Through Our
Hotline:

866-999-DRRLC
TDD (213) 736-8310

Hours:
Monday –Friday
9 a.m. to 5 p.m.
