

Disability Rights Legal Center

CLRC

Cancer Legal Resource Center

The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School Los Angeles

CLRC National Office:

919 Albany St. • Los Angeles, CA 90015

CLRC Midwest Regional Office:

PO Box 31185 • Chicago, IL 60631

Toll Free: 866.THE.CLRC (866.843.2572)

TDD: 213.736.8310 Fax: 213.736.1428

Email: CLRC@LLS.edu

Web: www.CancerLegalResourceCenter.org

State Appendices: California Resources

This appendix provides state-specific resources relevant to each chapter of *The HCP Manual: A Legal Resource Guide for Oncology Healthcare Professionals*.

EMPLOYMENT

<p>For questions about the Americans with Disabilities Act (ADA): Equal Employment Opportunity Commission Roybal Federal Building 255 East Temple St., 4th Floor Los Angeles, CA 90012 (800) 669-4000 or www.eeoc.gov</p>	<p>For questions about job accommodations: Job Accommodation Network (JAN) P.O. Box 6080 Morgantown, WV 26506-6080 (800) 526-7234 or (800) ADA-WORK www.jan.wvu.edu</p>
<p>For questions about §503 of the Rehabilitation Act (federal contractors): U.S. Dept. of Labor Office of Federal Compliance Program Frances Perkins Building, Room C-3325 200 Constitution Avenue, N.W. Washington, D.C. 20210 (800) 397-6251 or www.dol.gov/esa/ofccp</p>	<p>For questions about §504 the Rehabilitation Act (federal financial assistance): U.S. Department of Justice Civil Rights Division - Disability Rights Section 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530 (800) 514-0301 or (800) 614-0383 (TTY)</p>
<p>For questions about California fair employment laws: California Dept. of Fair Employment & Housing www.dfeh.ca.gov 611 West 6th Street, Suite 1400 Los Angeles, CA 90017 (800) 884-1684 or (213) 439-6799 (Los Angeles) 1350 Front Street, Suite 1063 San Diego, CA 92101 (619) 645-2681 or (800) 884-1684 (San Diego & Imperial counties) 2101 East 4th Street, Suite 255-B Santa Ana, CA 92705-3855 (714) 558-4266 or (800) 884-1684 (Orange)</p>	<p>For questions about the practical aspects of being an employee with cancer: Cancer and Careers (212) 685-5955 www.cancerandcareers.org</p>

1320 East Shaw Ave., Suite 150
Fresno, CA 93710
(559) 244-4760 or (800) 884-1664
(Fresno, Kings, Madera, Merced, Stanislaus, Mariposa)

4800 Stockdale Hwy. Suite 215
Bakersfield, CA 93309-1596
(661) 395-2729 or (800) 884-1664
(Kern, Tulare, Inyo, & Mono Counties)

2570 North First St., Suite 480
San Jose, CA 95131
(800) 884-1684 (408) 325-0344
(Monterrey, San Benito, Santa Cruz, Santa Clara)

1515 Clay Street, Suite 701
Oakland, CA 94612-2512
(510) 622-2945 or (800) 884-1664
(Alameda, Contra Costa, San Joaquin, Solano, Napa)

2218 Kausen Dr., Suite 100
Elk Grove, CA 95758
(916) 478-7230 or (800) 884-1664
(Sacramento, Yolo, Colusa, Glenn, Tehama, Trinity, Shasta, Siskiyou, Modoc, Lassen, Plumas, Sierra, Nevada, Placer, El Dorado, Yuba, Sutter, Amador, Calaveras, Alpine, Toulumne)

TAKING TIME OFF WORK

For questions about the Family & Medical Leave Act (FMLA):

U.S. Department of Labor - Employment Standards
Administration - Wage & Hour Division
www.dol.gov/esa/whd/fmla

100 N. Barranca Street, Suite #
West Covina, CA 91791
(626) 966-0478 or (866) 487-9243

2800 Cottage Way, Room W-1836
Sacramento, CA 95825-1886
(916) 978-6123 or (866) 487-9243

90 7th St., Suite 19-300
San Francisco, CA 94103
(415) 625-7720 or (866) 487-9243

300 S. Glendale Ave., Suite 400
Glendale, CA 91205-5274
(213) 894-6375 or (866) 487-9243

550 Corporate Center, Suite 990
San Diego, CA 92101
(866) 487-9243 or (619) 557-5110

For questions or concerns about the confidentiality of medical information:

Office for Civil Rights
U.S. Dept. of Health and Human Services
200 Independence Avenue, S.W.
Room 509F, HHH Building
Washington, D.C. 20201
(866) 368-1019

<p>For questions about California leave laws: California Dept. of Fair Employment & Housing (800) 884-1684 or (213) 439-6799 www.dfeh.ca.gov</p>	<p>California Employment Development Department (800) 300-5616 or www.edd.ca.gov</p>
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DISABILITY INSURANCE

<p>For private disability insurance questions: California Department of Insurance 300 South Spring Street Los Angeles, CA 90013 (213) 897-8921 or (800) 927-4357 www.insurance.ca.gov</p>	<p>For Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) questions: Social Security Administration (800) 772-1213 or www.ssa.gov</p>
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HEALTH INSURANCE & HEALTH CARE OPTIONS

<p>For all PPO insurance questions: California Department of Insurance 300 South Spring Street Los Angeles, CA 90013 (213) 897-8921 or (800) 927-4357 www.insurance.ca.gov</p> <p>For all HMO and Blue Cross and Blue Shield insurance questions: California Dept. of Managed Health Care (DMHC) California HMO Help Center 980 Ninth Street, Suite 500 Sacramento, CA 95814-2725 (888) 466-2219 or www.hmohelp.ca.gov</p>	<p>For COBRA questions: U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/ebsa</p> <p>1055 E. Colorado Blvd., Suite 200 Pasadena, CA 91106 (626) 229-1000 or (866) 444-3272 (Southern CA)</p> <p>71 Stevenson St., Suite 915 P.O. Box 190250 San Francisco, CA 94119-0250 (415) 625-2481 or (866) 275-7922 (Northern CA)</p>
<p>For HIPA questions: Department of Health Services – Health Insurance Premium Payment (HIPA) Program (866) 298-8443 www.dhcs.ca.gov/formsandpubs/forms/Documents/CobraEnglish.pdf</p>	<p>For HIPAA questions: California Department of Managed Health Care (DMHC) (888) 466-2219 www.dmhc.ca.gov/coverage/conversion/hp_default.aspx</p> <p>In California, you have the right to convert your group coverage you had while on COBRA to an individual plan. In addition, the DMHC has identified the following companies as providing HIPAA plans:</p> <ul style="list-style-type: none"> • Aetna Health of California, Inc. at www.aetna.com/individuals-families-health-insurance/member-guidelines/member_services.html • Anthem Blue Cross at www.anthem.com/ca/health-insurance/home/overview • Alameda Alliance Joint Powers Authority at www.alamedaalliance.org • Blue Cross of California at www.anthem.com/ca/health-insurance/home/overview

	<ul style="list-style-type: none"> • Blue Shield of California at www.blueshieldca.com/bsc/home/home.jhtml • Care 1st Health Plan at www.care1st.com • CenCal Health at www.cencalhealth.org • Central California Alliance for Health at www.ccah-alliance.org • Chinese Community Health Plan at www.cchphmo.com • Cigna Healthcare of California. at www.cigna.com • Community Health Plan at www.dhs.co.la.ca.us/wps/portal • Contra Costa Health Plan at www.cchealth.org • Contra Costa County Medical Services at www.cchealth.org • County of Los Angeles – Dept of Health Services at www.dhs.co.la.ca.us/wps/portal • County of Ventura at www.vchca.org/pages/ventura-county-health-care-agency.aspx • Health Net of California, Inc. at www.healthnet.com/portal/home.do • Health Plan of San Joaquin at www.hpsj.com/english/default.aspx • Health Plan of San Mateo at www.hpsm.org • Kaiser Foundation Health Plan, Inc. at www.kaiserpermanente.org • PacifiCare of California at www.pacificare.com • San Francisco Community Health Authority at www.sfhpa.org • San Joaquin County Health Commission at www.hpsj.com/english/default.aspx • San Mateo Health Commission at www.hpsm.org • Santa Barbara-San Luis Obispo Regional Health Authority at www.cencalhealth.org • Santa Clara County at www.scfhp.com • Santa Cruz – Monterey-Merced Managed Medical Care Commission at www.ccah-alliance.org • Western Health Advantage at www.westernhealth.com • Sharp Health Plan at www.sharp.com • Sistemas Medicos Nacionales, S.A. de C.V. at www.simnsa.com • Simnsa Health Care at www.simnsa.com • Ventura County Health Care Plan at www.vchca.org/pages/ventura-county-health-care-agency.aspx • Valley Health Plan at www.scfhp.com
<p>For high risk insurance questions: California Major Risk Medical Insurance Program (MRMIP) (916) 324-4695 or www.mrmib.ca.gov</p> <ul style="list-style-type: none"> • Lifetime Cap: \$750,000 • Waiting Period as of 11/10: 3 months • Average Monthly Cost: Varies by location, age, and plan. • Multiple Plans: Yes 	<p>Federal Pre-Existing Condition Insurance Plan (PCIP) California Managed Risk Medical Insurance Board (877) 428-5060 or www.mrmib.ca.gov</p> <ul style="list-style-type: none"> • Lifetime Cap: none • Average Monthly Cost: Varies

<p>For assistance with Medicare: Center for Medicare & Medicaid Services (CMS) (800) 663-4227 or www.medicare.gov</p>	<p>State Health Insurance Assistance Program California Health Advocates (800) 434-0222 www.calhealthadvocates.org</p>
<p>For assistance with Medicaid: Center for Medicare & Medicaid Services (CMS) (800) 633-4227 or www.cms.gov</p>	<p>Department of Health Care Services P.O. Box 997417, MS 4607 Sacramento, CA 95899-7417 (916) 552-9200 or www.medi-cal.ca.gov</p>

HEALTH CARE REFORM

<p>For information about the ACA: www.HealthCare.gov</p>	<p>For more information on the federal Pre-Existing Condition Plan options available in each state: www.PCIP.gov</p>
<p>Kaiser Family Foundation Video, "Healthcare Reform Hits Main Street:" http://healthreform.kff.org/the-animation.aspx</p>	

GENETICS AND CANCER

<p>For information about GINA and the ADA with respect to employment discrimination: Equal Employment Opportunity Commission Roybal Federal Building 255 East Temple St., 4th Floor Los Angeles, CA 90012 (800) 669-4000 or (800) 669-6820 (TTY) www.eeoc.gov</p>	<p>For information about state laws that protect against genetic discrimination in employment: California Dept. of Fair Employment & Housing (800) 884-1684 www.dfeh.ca.gov</p>
<p>For information about state laws that protect against genetic discrimination in insurance: California Department of Insurance (800) 927-4357 www.insurance.ca.gov</p>	<p>For information about GINA and HIPAA with respect to health insurance: California Department of Insurance (800) 927-4357 www.insurance.ca.gov</p>

MANAGING THE FINANCIAL ASPECTS OF CANCER TREATMENT

<p>For information about Hill-Burton facilities: Hill-Burton (800) 638-0742 www.hrsa.gov/hillburton/default.htm</p>	<p>To file a complaint with your health plan or request an independent medical review: California Department of Insurance (800) 927-4357 or www.insurance.ca.gov</p>
<p>To report a debt collector or file a consumer complaint: Federal Trade Commission (877) FTC- HELP</p>	<p>Office of Attorney General Office of Consumer Protection P.O. Box 9445235 Sacramento, CA 94244 (916) 322-3360 or www.ag.ca.gov</p>
<p>For credit counseling information: Consumer Credit Counseling Service (CCCS) (800) 873-CCCS or www.cccsintl.org</p>	<p>For assistance with tax preparation and counseling: Volunteer Income Tax Assistance (800) 285-2221 or www.abanet.org/ltd/vita</p>

<p>For possible legal assistance with bankruptcy: American Bar Association (800) 285-2221 www.abanet.org/legalservices/Iris/directory</p>	
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ESTATE PLANNING

<p>For estate planning assistance: American Bar Association Estate Planning FAQ www.abanet.org/rpte/public/home.html</p>	<p>To download a state specific AHCD: National Hospice and Palliative Care Organization Caring Connections (800) 658-8898 www.caringinfo.org/stateaddownload</p>
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LEGISLATIVE ADVOCACY

<p>To find out who your U.S. Representatives are: www.house.gov Capitol Switchboard (202) 224-3121</p>	<p>To find out who your U.S. Senators are: www.senate.gov Capitol Switchboard (202) 224-3121</p>
<p>To find information about a specific federal bill: Office of Legislative Information on Capitol Hill (202) 225-7400 or thomas.loc.org</p>	<p>To find information about your elected officials: Vote Smart www.votesmart.org League of Women Voters www.lwv.org</p>
<p>To obtain a voter registration form: www.fec.gov/votregis/vr.shtml</p>	<p>For absentee voting information: www.votesmart.org/voter_registration_resources.php</p>
<p>To participate in Susan G. Komen for the Cure® Advocacy Alliance efforts: www.KomenAdvocacy.org</p>	<p>To participate in American Cancer Society Cancer Action Network advocacy efforts: www.ACSCAN.org</p>
<p>To participate in Lance Armstrong Foundation advocacy efforts: www.livestrong.org</p>	<p>To participate in Cancer Legal Resource Center advocacy efforts: (213) 736-1455 or 1-866-THE-CLRC www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm</p>
<p>For information on the Help America Vote Act (HAVA): www.fec.gov/hava/hava.htm</p>	

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