

## Disability Rights Legal Center

# CLRC

## Cancer Legal Resource Center

The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School Los Angeles

### CLRC National Office:

919 Albany St. • Los Angeles, CA 90015

### CLRC Midwest Regional Office:

PO Box 31185 • Chicago, IL 60631

Toll Free: 866.THE.CLRC (866.843.2572)

TDD: 213.736.8310 Fax: 213.736.1428

Email: [CLRC@LLS.edu](mailto:CLRC@LLS.edu)

Web: [www.CancerLegalResourceCenter.org](http://www.CancerLegalResourceCenter.org)

## State Appendices: Delaware Resources

This appendix provides state-specific resources relevant to each chapter of *The HCP Manual: A Legal Resource Guide for Oncology Healthcare Professionals*.

### EMPLOYMENT

<p><b>For questions about the Americans with Disabilities Act (ADA):</b> Equal Employment Opportunity Commission The Bourse Building 21 S. Fifth Street, Suite 400 Philadelphia, PA 19106 (215) 440-2600 or (800) 669-4000 <a href="http://www.eeoc.gov">www.eeoc.gov</a></p>	<p><b>For questions about job accommodations:</b> Job Accommodation Network (JAN) P.O. Box 6080 Morgantown, WV 26506-6080 (800) 526-7234 or (800) ADA-WORK <a href="http://www.jan.wvu.edu">www.jan.wvu.edu</a></p>
<p><b>For questions about §503 of the Rehabilitation Act (federal contractors):</b> U.S. Department of Labor Office of Federal Compliance Program Frances Perkins Building, Room C-3325 200 Constitution Avenue, N.W. Washington, D.C. 20210 (800) 397-6251 or <a href="http://www.dol.gov/esa/ofccp">www.dol.gov/esa/ofccp</a></p>	<p><b>For questions about §504 the Rehabilitation Act (federal financial assistance):</b> U.S. Department of Justice Civil Rights Division - Disability Rights Section 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530 (800) 514-0301 or (800) 614-0383 (TTY)</p>
<p><b>For questions about Delaware fair employment laws:</b> Delaware Division on Human Relations 820 North French Street, 4<sup>th</sup> Floor Wilmington, DE 19801 (302) 577-5050 <a href="http://statehumanrelations.delaware.gov">http://statehumanrelations.delaware.gov</a></p>	<p><b>For questions about the practical aspects of being an employee with cancer:</b> Cancer and Careers (212) 685-5955 <a href="http://www.cancerandcareers.org">www.cancerandcareers.org</a></p>

### TAKING TIME OFF WORK

<p><b>For questions about the Family &amp; Medical Leave Act (FMLA):</b> U.S. Department of Labor - Employment Standards Administration - Wage &amp; Hour Division US Custom House, Room 400 Second &amp; Chestnut Streets Philadelphia, PA 19106 (215) 597-4950 or (866) 487-9243 <a href="http://www.dol.gov/esa/whd/fmla">www.dol.gov/esa/whd/fmla</a></p>	<p><b>For questions or concerns about the confidentiality of medical information:</b> Office for Civil Rights U.S. Dept. of Health and Human Services 200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201 (866) 368-1019</p>
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<p><b>For questions about Delaware leave laws:</b>  Delaware Division on Human Relations  820 North French Street, 4<sup>th</sup> Floor  Wilmington, DE 19801  (302) 577-5050 <a href="http://statehumanrelations.delaware.gov">http://statehumanrelations.delaware.gov</a></p>	
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## DISABILITY INSURANCE

<p><b>For private disability insurance questions:</b>  Delaware Department of Insurance  Rodney Building  841 Silver Lake Blvd., P.O. Box 7007  Dover, DE 19903  (800) 282-8611 or (302) 674-7300  <a href="http://www.state.de.us/inscom">www.state.de.us/inscom</a></p>	<p><b>For Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) questions:</b>  Social Security Administration  (800) 772-1213 or <a href="http://www.ssa.gov">www.ssa.gov</a></p>
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## HEALTH INSURANCE & HEALTH CARE OPTIONS

<p><b>For insurance questions:</b>  Delaware Department of Insurance  Rodney Building  841 Silver Lake Blvd., P.O. Box 7007  Dover, DE 19903  (800) 282-8611 or (302) 674-7300  <a href="http://www.state.de.us/inscom">www.state.de.us/inscom</a></p>	<p><b>For COBRA questions:</b>  U.S. Department of Labor  Employee Benefits Security Administration  170 S Independence Mall West, #870 West  Philadelphia, PA 19106-3317  (215) 861-5300 or (866) 444-3272  <a href="http://www.dol.gov/ebsa">www.dol.gov/ebsa</a></p>
<p><b>For HIPAA questions:</b>  Delaware Department of Insurance  (800) 282-8611 or (302) 739-4251  <a href="http://www.state.de.us/inscom">www.state.de.us/inscom</a></p> <p>The companies that provide HIPAA plan options in Delaware include:</p> <ul style="list-style-type: none"> <li>• Blue Cross Blue Shield of Delaware, Inc., at <a href="http://www.bcbsde.com">www.bcbsde.com</a></li> <li>• National Union Fire Insurance Company of Pittsburgh</li> <li>• Coventry Health Care of Delaware, Inc. at <a href="http://www.chcdelaware.coventryhealthcare.com">www.chcdelaware.coventryhealthcare.com</a></li> <li>• United Healthcare Insurance Company at <a href="http://www.unitedhealthcareonline.com">www.unitedhealthcareonline.com</a></li> <li>• Metropolitan Life Insurance Company at <a href="http://www.metlife.com/individual/life-advice/personal-insurance/health-insurance-plan/index.html">www.metlife.com/individual/life-advice/personal-insurance/health-insurance-plan/index.html</a></li> </ul>	<p><b>For high risk insurance questions:</b></p> <p>Federal Pre-Existing Condition Insurance Plan (PCIP)  National Finance Center  (866) 717-5826 or <a href="http://www.pcip.gov">www.pcip.gov</a></p> <ul style="list-style-type: none"> <li>• Lifetime Cap: none</li> <li>• Average Monthly Cost <ul style="list-style-type: none"> <li>○ Ages 0 to 34: \$181-\$271</li> <li>○ Ages 35 to 44: \$325</li> <li>○ Ages 45 to 54: \$416</li> <li>○ Ages 55+: \$578</li> </ul> </li> </ul>
<p><b>For assistance with Medicare:</b>  Center for Medicare &amp; Medicaid Services (CMS)  (800) 663-4227 or <a href="http://www.medicare.gov">www.medicare.gov</a></p>	<p>State Health Insurance Assistance Program  ELDERInfo  (800) 336-9500 or (302) 674-7364  <a href="http://www.delawareinsurance.gov/departments/elder/eldindex.shtml">http://www.delawareinsurance.gov/departments/elder/eldindex.shtml</a></p>
<p><b>For assistance with Medicaid:</b>  Center for Medicare &amp; Medicaid Services (CMS)  (800) 633-4227 or <a href="http://www.cms.gov">www.cms.gov</a></p>	<p>Medicaid, Delaware Healthy Children Programs  Delaware Dept. of Health and Social Services  P.O. Box 950  Newcastle, DE 19720  (800) 372-2022 or (800) 996-9969 (DHCP)</p>

**HEALTH CARE REFORM**

**For information about the ACA:**

[www.HealthCare.gov](http://www.HealthCare.gov)

**For more information on the federal Pre-Existing Condition Plan options available in each state:**

[www.PCIP.gov](http://www.PCIP.gov)

**Kaiser Family Foundation Video, "Healthcare Reform Hits Main Street:"**

<http://healthreform.kff.org/the-animation.aspx>

**GENETICS AND CANCER**

**For information about GINA and the ADA with respect to employment discrimination:**

Equal Employment Opportunity Commission  
The Bourse Building  
21 S. Fifth Street, Suite 400  
Philadelphia, PA 19106  
(215) 440-2600 or (800) 669-4000 [www.eeoc.gov](http://www.eeoc.gov)

**For information about state laws that protect against genetic discrimination in employment:**

Delaware Division on Human Relations  
820 North French Street, 4<sup>th</sup> Floor  
Wilmington, DE 19801  
(302) 577-5050  
<http://statehumanrelations.delaware.gov>

**For information about state laws that protect against genetic discrimination in insurance:**

Delaware Department of Insurance  
Rodney Building  
841 Silver Lake Blvd., P.O. Box 7007  
Dover, DE 19903  
(800) 282-8611 or (302) 674-7300  
[www.state.de.us/inscom](http://www.state.de.us/inscom)

**For information about GINA and HIPAA with respect to health insurance:**

Delaware Department of Insurance  
Rodney Building  
841 Silver Lake Blvd., P.O. Box 7007  
Dover, DE 19903  
(800) 282-8611 or (302) 674-7300  
[www.state.de.us/inscom](http://www.state.de.us/inscom)

**MANAGING THE FINANCIAL ASPECTS OF CANCER TREATMENT**

**For information about Hill-Burton facilities:**

Hill-Burton  
(800) 638-0742  
[www.hrsa.gov/hillburton/default.htm](http://www.hrsa.gov/hillburton/default.htm)

**To file a complaint with your health plan or request an independent medical review:**

Delaware Department of Insurance  
Rodney Building  
841 Silver Lake Blvd., P.O. Box 7007  
Dover, DE 19903  
(800) 282-8611 or (302) 674-7300  
[www.state.de.us/inscom](http://www.state.de.us/inscom)

**To report a debt collector or file a consumer complaint:**

Federal Trade Commission  
(877) FTC- HELP

Dept. of Justice - Consumer Protection Division  
820 N. French St., Carvel State Building  
Wilmington, DE 19801  
(302) 577-8600

[www.attorneygeneral.delaware.gov/media/pdf/complaintform.pdf](http://www.attorneygeneral.delaware.gov/media/pdf/complaintform.pdf)

**For credit counseling information:**

Consumer Credit Counseling Service (CCCS)  
(800) 873-CCCS or [www.cccsintl.org](http://www.cccsintl.org)

**For assistance with tax preparation and counseling:**

Volunteer Income Tax Assistance  
(800) 285-2221 or [www.abanet.org/ltd/vita](http://www.abanet.org/ltd/vita)

**For possible legal assistance with bankruptcy:**

American Bar Association  
(800) 285-2221

[www.abanet.org/legalservices/Iris/directory](http://www.abanet.org/legalservices/Iris/directory)

## ESTATE PLANNING

### **For estate planning assistance:**

American Bar Association

Estate Planning FAQ

[www.abanet.org/rpte/public/home.html](http://www.abanet.org/rpte/public/home.html)

### **To download a state specific AHCD:**

National Hospice and Palliative Care Organization

Caring Connections

(800) 658-8898

[www.caringinfo.org/stateaddownload](http://www.caringinfo.org/stateaddownload)

## LEGISLATIVE ADVOCACY

### **To find out who your U.S. Representatives are:**

[www.house.gov](http://www.house.gov)

Capitol Switchboard (202) 224-3121

### **To find out who your U.S. Senators are:**

[www.senate.gov](http://www.senate.gov)

Capitol Switchboard (202) 224-3121

### **To find information about a specific federal bill:**

Office of Legislative Information on Capitol Hill

(202) 225-7400 or [thomas.loc.org](http://thomas.loc.org)

### **To find information about your elected officials:**

Vote Smart [www.votesmart.org](http://www.votesmart.org)

League of Women Voters [www.lwv.org](http://www.lwv.org)

### **To obtain a voter registration form:**

[www.fec.gov/votregis/vr.shtml](http://www.fec.gov/votregis/vr.shtml)

### **For absentee voting information:**

[www.votesmart.org/voter\\_registration\\_resources.php](http://www.votesmart.org/voter_registration_resources.php)

### **To participate in Susan G. Komen for the Cure® Advocacy Alliance efforts:**

[www.KomenAdvocacy.org](http://www.KomenAdvocacy.org)

### **To participate in American Cancer Society Cancer Action Network advocacy efforts:**

[www.ACSCAN.org](http://www.ACSCAN.org)

### **To participate in Lance Armstrong Foundation advocacy efforts:**

[www.livestrong.org](http://www.livestrong.org)

### **To participate in Cancer Legal Resource Center advocacy efforts:**

(213) 736-1455 or 1-866-THE-CLRC

[www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm](http://www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm)

### **For information on the Help America Vote Act (HAVA):**

[www.fec.gov/hava/hava.htm](http://www.fec.gov/hava/hava.htm)

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