

Disability Rights Legal Center

CLRC

Cancer Legal Resource Center

The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School Los Angeles

CLRC National Office:

919 Albany St. • Los Angeles, CA 90015

CLRC Midwest Regional Office:

PO Box 31185 • Chicago, IL 60631

Toll Free: 866.THE.CLRC (866.843.2572)

TDD: 213.736.8310 Fax: 213.736.1428

Email: CLRC@LLS.edu

Web: www.CancerLegalResourceCenter.org

State Appendices: Florida Resources

This appendix provides state-specific resources relevant to each chapter of *The HCP Manual: A Legal Resource Guide for Oncology Healthcare Professionals*.

EMPLOYMENT

<p>For questions about the Americans with Disabilities Act (ADA): Equal Employment Opportunity Commission One Biscayne Tower 2 South Biscayne Blvd., Suite 2700 Miami, Florida 33131 (800) 669-4000 www.eeoc.gov</p>	<p>For questions about job accommodations: Job Accommodation Network (JAN) P.O. Box 6080 Morgantown, WV 26506-6080 (800) 526-7234 or (800) ADA-WORK www.jan.wvu.edu</p>
<p>For questions about §503 of the Rehabilitation Act (federal contractors): U.S. Dept. of Labor Office of Federal Compliance Program Frances Perkins Building, Room C-3325 200 Constitution Avenue, N.W. Washington, D.C. 20210 (800) 397-6251 or www.dol.gov/esa/ofccp</p>	<p>For questions about §504 the Rehabilitation Act (federal financial assistance): U.S. Department of Justice Civil Rights Division - Disability Rights Section 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530 (800) 514-0301 or (800) 614-0383 (TTY)</p>
<p>For questions about Florida fair employment laws: Florida Commission on Human Relations Building, F Suite 240 325 John Knox Rd. Tallahassee, FL 32399-4149 (850) 488-7082 or (800) 342-8170 fchr.state.fl.us</p>	<p>For questions about the practical aspects of being an employee with cancer: Cancer and Careers (212) 685-5955 www.cancerandcareers.org</p>

TAKING TIME OFF WORK

<p>For questions about the Family & Medical Leave Act (FMLA): U.S. Department of Labor - Employment Standards Administration - Wage & Hour Division Medical Forum Building, Suite 656 950 22nd Street North Birmingham, AL 35203 – 3711 (305) 598-6607 or (866) 487-9243 www.dol.gov/esa/whd/fmla</p>	<p>For questions or concerns about the confidentiality of medical information: Office for Civil Rights U.S. Dept. of Health and Human Services 200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201 (866) 368-1019</p>
--	---

For questions about Florida leave laws:
Florida Commission on Human Relations
Building, F Suite 240
325 John Knox Rd.
Tallahassee, FL 32399-4149
(850) 488-7082 or (800) 342-8170 fchr.state.fl.us

DISABILITY INSURANCE

For private disability insurance questions:
Florida Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399
(850) 413-3140 www.floir.com

For Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) questions:
Social Security Administration
(800) 772-1213 or www.ssa.gov

HEALTH INSURANCE & HEALTH CARE OPTIONS

For insurance questions:
Florida Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399
(850) 413-3140 www.floir.com

For COBRA questions:
U.S. Department of Labor
Employee Benefits Security Administration
61 Forsyth St., SW, Suite 7B54
Atlanta, GA 30303
(404) 302-3900 or (866) 444-3272
www.dol.gov/ebsa

For HIPAA questions:
Florida Department of Financial Services
(800) 342-2762 or www.myfloridacfo.com/Consumers/Guides/Health/individualMarketCarriers.htm

If you are eligible for a HIPAA plan, but do not qualify for a conversion policy, you are guaranteed the right to buy an individual health policy from one of these insurance companies that sells policies in Florida:

- Aetna Life Insurance Company at www.aetna.com
- Bankers Life & Casualty at www.BankersLife.com
- Blue Cross & Blue Shield of Florida www.consumerdirect.bcbsfl.com/wps/portal/cwsales/bic/ourplans/health
- Connecticut General Life Insurance Company at www.cigna.com/index.html
- Coventry Life and Health Insurance Company at www.coventryhealthcare.com
- American Republic Insurance Company at www.americanrepublic.com
- Best Life and Health Insurance Company at www.bestlife.com
- Celtic Insurance Company at www.celtic-net.com
- Continental General Insurance Company at www.worldinscoci.com/MedicalInsurance
- Fidelity Security Life Insurance Company at www.fslins.com/Marketing_Distribution/Pages/Products.asp
- Freedom Life Insurance Company of America at www.ushealthgroup.com/HealthInsurance.aspx
- Golden Rule Insurance Company at www.goldenrule.com
- Humana Health Insurance Company of Florida at www.humana-one.com/default.aspx
- John Alden Life Insurance Company at www.assuranthealth.com/corp/ah/HealthPlans/health-plans.htm
- Mega Life & Health Insurance Company at www.megainsurance.com
- Mid-West National Life Insurance Company of TN at www.midwestlife.com
- Time Insurance Company at www.assuranthealth.com
- United American Insurance Company at www.unitedamerican.com/underhealth.asp
- World Insurance Company at www.worldinsco.com
- Aetna Health, Inc. at www.aetna.com
- Av-Med, Inc. at www.avmed.org

<ul style="list-style-type: none"> • Coventry Health Plan of Florida at www.chcflorida.coventryhealthcare.com • Health First Health Plans at www.health-first.org/health_plans • Health Options, Inc. at www.bcbsfl.com/wps/portal/bcbsfl • Medica Health Plans of Florida at www.medica.com/default.aspx • Preferred Medical Plan, Inc. at www.pmphmo.com • Universal Health Care, Inc. at www.univhc.com 	
<p>For high risk insurance questions: Florida Comprehensive Health Association (850) 309-1200</p> <ul style="list-style-type: none"> • Note: This program has not taking any new enrollees for many years 	<p>Federal Pre-Existing Condition Insurance Plan (PCIP) (866) 717-5826 or www.pcip.gov</p> <ul style="list-style-type: none"> • Lifetime Cap: none • Average Monthly Cost: Varies by age and plan option
<p>For assistance with Medicare: Center for Medicare & Medicaid Services (CMS) (800) 663-4227 or www.medicare.gov</p>	<p>State Health Insurance Assistance Program Serving Health Insurance Needs of Elders Florida Department of Elder Affairs 4040 Esplanade Way, Suite 280 S Tallahassee, FL 32399-7000 (800) 963-5337 or www.floridashine.org</p>
<p>For assistance with Medicaid: Center for Medicare & Medicaid Services (CMS) (800) 633-4227 or www.cms.gov</p>	<p>Agency for Health Care Administration 2727 Mahan Drive Tallahassee, FL 32308 (888) 419-3456 or www.mymedicaid-florida.com</p>

HEALTH CARE REFORM

<p>For information about the ACA: www.HealthCare.gov</p>	<p>For more information on the federal Pre-Existing Condition Plan options available in each state: www.PCIP.gov</p>
<p>Kaiser Family Foundation Video, "Healthcare Reform Hits Main Street:" http://healthreform.kff.org/the-animation.aspx</p>	

GENETICS AND CANCER

<p>For information about GINA and the ADA with respect to employment discrimination: Equal Employment Opportunity Commission One Biscayne Tower 2 South Biscayne Blvd., Suite 2700 Miami, Florida 33131 (800) 669-4000 www.eeoc.gov</p>	<p>For information about state laws that protect against genetic discrimination in employment: Florida Commission on Human Relations Building, F Suite 240 325 John Knox Rd. Tallahassee, FL 32399-4149 (850) 488-7082 or (800) 342-8170 fchr.state.fl.us</p>
<p>For information about state laws that protect against genetic discrimination in insurance: Florida Office of Insurance Regulation 200 East Gaines Street Tallahassee, FL 32399 (850) 413-3140 www.floir.com</p>	<p>For information about GINA and HIPAA with respect to health insurance: Florida Office of Insurance Regulation 200 East Gaines Street Tallahassee, FL 32399 (850) 413-3140 www.floir.com</p>

MANAGING THE FINANCIAL ASPECTS OF CANCER TREATMENT

<p>For information about Hill-Burton facilities:</p>	<p>To file a complaint with your health plan or</p>
---	--

Hill-Burton (800) 638-0742 www.hrsa.gov/hillburton/default.htm	request an independent medical review: Florida Office of Insurance Regulation (850) 413-3140 www.floir.com
To report a debt collector or file a consumer complaint: Federal Trade Commission (877) FTC- HELP	Office of the Attorney General of Florida PL-01 The Capitol Tallahassee, Florida 32399-1050 (850) 414-3990 or (866) 966-7226
For credit counseling information: Consumer Credit Counseling Service (CCCS) (800) 873-CCCS or www.cccsintl.org	For assistance with tax preparation and counseling: Volunteer Income Tax Assistance (800) 285-2221 or www.abanet.org/lsd/vita
For possible legal assistance with bankruptcy: American Bar Association (800) 285-2221 www.abanet.org/legalservices/lris/directory	

ESTATE PLANNING

For estate planning assistance: American Bar Association Estate Planning FAQ www.abanet.org/rpte/public/home.html	To download a state specific AHCD: National Hospice and Palliative Care Organization Caring Connections (800) 658-8898 www.caringinfo.org/stateaddownload
---	--

LEGISLATIVE ADVOCACY

To find out who your U.S. Representatives are: www.house.gov Capitol Switchboard (202) 224-3121	To find out who your U.S. Senators are: www.senate.gov Capitol Switchboard (202) 224-3121
To find information about a specific federal bill: Office of Legislative Information on Capitol Hill (202) 225-7400 or thomas.loc.org	To find information about your elected officials: Vote Smart www.votesmart.org League of Women Voters www.lwv.org
To obtain a voter registration form: www.fec.gov/votregis/vr.shtml	For absentee voting information: www.votesmart.org/voter_registration_resources.php
To participate in Susan G. Komen for the Cure® Advocacy Alliance efforts: www.KomenAdvocacy.org	To participate in American Cancer Society Cancer Action Network advocacy efforts: www.ACSCAN.org
To participate in Lance Armstrong Foundation advocacy efforts: www.livestrong.org	To participate in Cancer Legal Resource Center advocacy efforts: (213) 736-1455 or 1-866-THE-CLRC www.disabilityrightslegalcenter.org/about/LegislativeAdvocacy.cfm
For information on the Help America Vote Act (HAVA): www.fec.gov/hava/hava.htm	

DISCLAIMER: This publication is designed to provide general information on the topics presented. It is provided with the understanding that the author is not engaged in rendering any legal or professional services by its publication or distribution. Although these materials were reviewed by a

professional, they should not be used as a substitute for professional services. The CLRC has no relationship or affiliation with the referral agencies, organizations or attorneys to whom we refer individuals. Resources and referrals are provided solely for information and convenience. Therefore, the CLRC disclaims any and all liability for any action taken by any entity appearing on the CLRC's resource and referral lists.
