

Disability Rights Legal Center

CLRC

Cancer Legal Resource Center

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The CLRC is a joint program of the Disability Rights Legal Center & Loyola Law School

NATIONAL TRANSPORTATION & HOUSING ASSISTANCE

The Cancer Legal Resource Center (CLRC) has designed this information sheet to answer commonly asked questions regarding the availability of national transportation and housing assistance. However, this handout may be just a starting point for you to find out additional information. Please feel free to contact the CLRC at (866) THE-CLRC if you need additional information or to answer other questions you may have.

American Cancer Society

To find transportation assistance resources in your area:

- 1) Log on to www.cancer.org, type in your zip code under the "FIND ACS IN YOUR COMMUNITY" section of the homepage (located on the right side) and click on "GO."
- 2) Click on the "FIND MORE LOCAL RESOURCES" link located under the "LOCAL RESOURCES" section (located on the bottom right side).
- 3) You will be directed to a webpage that lists categories of resources in your area. Select the resource categories you are interested in and then click "GO."



If you have additional questions, simply call the ACS toll-free information line at (800) ACS-2345 and ask specifically about transportation assistance options available in your area. In addition, Road to Recovery is an ACS service program that provides transportation for cancer patients to their treatments and home again. It is provided according to the needs and the availability of resources in the community. For more information, contact your local ACS office.

National Patient Travel Center Helpline

(800) 296-1217 www.cancerpatienttravel.org
(Free service that refers callers to the most appropriate charitable medical transportation based on patient need and suitable means of transportation)

Air Care Alliance

(888) 260-9707 www.aircareall.org
(Lists free air transportation services)

Angel Flight Central

10 Richards Road
Kansas City, MO 64116
(816) 421-2300 or (800) 474-9464
wings@angelflightcentral.org
www.angelflightcentral.org
(Free air transportation on private aircraft - Illinois, Indiana, Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota, Wisconsin)

Angel Flight Mid-Atlantic

4620 Haygood Road, Suite 1
Virginia Beach, VA 23455
(800) 296-3797
angelflight@erols.com
www.angelflightmidatlantic.org
(Delaware, Kentucky, Maryland, Michigan, North Carolina, Ohio, Pennsylvania, Tennessee, Virginia, Washington D.C., West Virginia)

Angel Flight Northeast

Lawrence Airport Terminal Building
492 Sutton Street
North Andover, MA 01845
(978) 794-6868 or (800) 549-9980
angelflight@angelflightne.org
www.angelflightne.org
(Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, Vermont)

Angel Flight Southcentral

4310 Amelia Earhart Drive
Addison, TX 75001-4692
(972) 458-0700 or (800) 989-2602

www.angelflightsc.org

(Arkansas, Louisiana, Oklahoma, Texas)

Angel Flight Southeast

8864 Airport Blvd.
Leesburg, FL 34788-4011
(352) 326-0761 or (800) 352-4256

dirops@afse.org

www.angelflightse.org

(Alabama, Florida, Georgia, Mississippi, South Carolina)

Angel Flight America

4300 Westgrove Drive
Addison, TX 75001
(877) 858-7788 or (877) 621-7177

www.angelflightamerica.org

(Offers flights for patients who cannot afford commercial airfare)

Angel Flight West

3161 Donald Douglas Loop South
Santa Monica, CA 90405
(310) 390-2958 or (888) 426-2643

info@angelflight.org

www.angelflight.org

(Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming)

Corporate Angel Network

(914) 328-1313 or (866) 328-1313

www.corpangelnetwork.org

(Free air transportation for patients traveling to U.S. treatment without regard to their income)

Air Lifeline

(916) 641-7800 www.airlifeline.org

(Offers flights to ambulatory patients)

Patient Travel

4620 Haygood Road, Suite 1
Virginia Beach, VA 23455
(757) 318-9174 or (800) 296-1217

www.patienttravel.org

American Airlines "Miles for Kids in Need Program"

(800) 882-8880 www.aa.com

(Provides transportation for children from needy families who require medical treatment that is not available where they live)

Northwest Airlines KidCares

(612) 726-4206 for an application
(Provides free air travel for a child (0-18) and guardian to obtain needed medical treatment)

Operation Liftoff

4204 Bonfils
St. Louis, MO 63044

(314) 298-1699

www.operationliftoff.com

(Provides special trips and air transportation to children facing life threatening illnesses)

Mercy Medical

4620 Haygood Road, Suite 1
Virginia Beach, VA 23455
(757) 318-9175 or (888) 675-1405

www.mercymedical.org

(Provides airlift links to charitable air transportation organizations)

For transportation assistance in your area, look for agencies offering services such as Dial-A-Ride, Access Services, Safe Ride, Wheels Inc., Paratransit, and senior programs. You can also contact your state Department of Transportation for additional information on Rural Transportation Assistance Programs.

Medicare

Transportation services are an allowable expense under Medicare's Part B, but with restrictions. Medicare will only reimburse transportation costs if the service is provided by an ambulance for a person who cannot use any other means of transport without endangering his or her health.

Medicaid

States are required to provide non-emergency medical transportation (NEMT) to approved health services. Each state is responsible for designing and creating its own NEMT, and programs differ from state to state. Contact your state Medicaid agency for more information.

National Association of Hospital Hospitality Houses, Inc.

44 Merrimon Ave., 1st Floor
Asheville, NC 28801
(828) 253-1188 or (800) 542-9730

helpinghomes@nahhh.org

www.nahhh.org

(Provides family-centered lodging and support services to families and their loved ones who

are receiving medical treatment far from their home communities)

The Dreamsurfer Network

Believe in Tomorrow National Children's Foundation

6601 Frederick Road

Baltimore, MD 21228

(800) 933-5470 www.believeintomorrow.org

(Provides hospital and retreat housing services to critically ill children and their families)

Fisher House Foundation, Inc.

1401 Rockville Pike, Suite 600

Rockville, MD 20852

(301) 294-8560 or (888) 294-8560

www.fisherhouse.org

(Network of 32 comfort homes on the grounds of military and major Veteran medical centers. Provides support to families of patients receiving care at the nearby medical center)

Joe's House

(877) 563-7468 www.joeshouse.org

(Lists cancer treatment centers and nearby lodging facilities for cancer patients and their families who must travel away from home for medical treatment)

Hope Lodge

American Cancer Society

(800) 227-2345

www.cancer.org

(Temporary free housing to patients and caregivers undergoing treatment away from home; offered in many locations)

Ronald McDonald House Charities

One Kroc Drive

Oak Brook, IL 60523

(630) 623-7048 www.rmhc.org

(Provides temporary housing facilities for families of children hospitalized with life-threatening illnesses)